

# ACCESSIBILITY AT OUR ANNUAL CONFERENCE

HERE'S AN OVERVIEW OF HOW OUR EVENT IS WELCOMING AND INCLUSIVE FOR EVERYONE.



## THE VENUE

ACC Liverpool is a fully accessible venue with adapted seating in each auditorium and accessible toilets on all floors. Hearing loops are available and can be collected from the control desk in the auditorium. BSL Interpreters are welcome to attend with you, and service dogs are also welcome. [View the venue accessibility guide.](#)

A map of the venue layout including the rooms where sessions will take place will be available via the [PLSA Events app](#) on 01 October. We have also introduced a sensory break room and a multi-faith room.

Throughout the conference, the exhibition hall theatre will livestream all plenary sessions. Delegates will be able to take part in polls and ask questions via the app.



## DIETARY REQUIREMENTS

During the conference, we can accommodate any dietary requirement. Please provide your requirements when registering your place at the conference.

The menus will be available within the app from 01 October. During lunch breaks, allergen information will be available from each serving station within the exhibition hall and Allergen Champions will be available if you have any concerns or questions.

Allergen information will be available from your waiting staff at the conference dinner.

### CONTACT US:

If you have any questions or require support with registering for the conference, please contact our Registration Manager, Nikolina Hudi, by email [nikolina.hudi@plsa.co.uk](mailto:nikolina.hudi@plsa.co.uk) or call **020 7601 1710**.



## ACCESSIBLE TRAVEL

### ARRIVING BY TRAIN:

Liverpool Lime Street has step-free access at all entrances. The Lime Street entrance has a lift from street level to the concourse and there is a lift from the long-stay car park to the concourse. There are low-level ticket machines at both station concourses.

The information point and ticket office have induction loops available and there are tactile warning strips along platform edges.

### ARRIVING BY TAXI:

Listed below are taxi companies that provide accessible vehicles in Liverpool:

**Delta Taxis** 0151 922 7373 (cash bookings – card payment available upon request)

**Com Cabs** 0151 298 1234 (credit card bookings)

**Com Cabs** 0151 298 2222 (cash bookings)

Please specify the requirement for wheelchair access on booking.

When arriving at the ACC Liverpool, the drop-off point will be on the river side of the building at the designated 'drop off point'. There is ramped access to the Riverside entrance doors.

### ARRIVING BY CAR:

Accessible parking is available at the Kings Dock car park.



## HOTELS, BARS AND RESTAURANTS

The [accommodation booking portal](#) highlights which hotels are accessible. You can also contact Reservation Highway directly to discuss your requirements and check that a property is suitable for you. Alternatively, call Reservation Highway on **01423 525 577**.

For the latest accessible information on hotels, bars, and restaurants local to the ACC Liverpool, please visit [www.accessable.co.uk](http://www.accessable.co.uk).