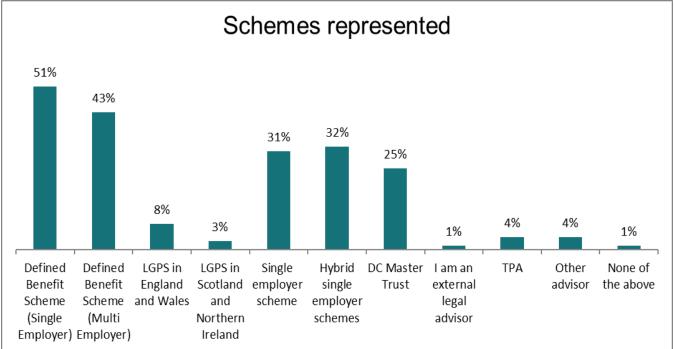
PENSIONS AND LIFETIME SAVINGS ASSOCIATION

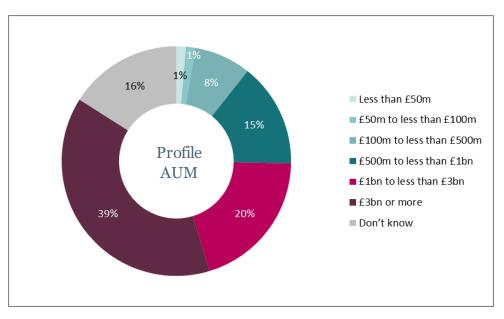
2023 SURVEY RESULTS

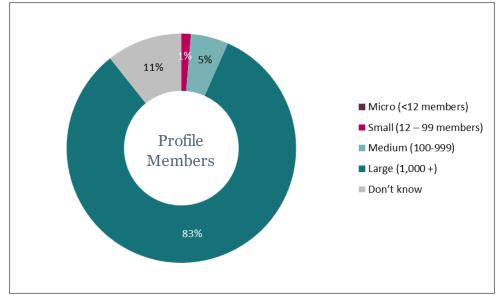
PLSA Guidance on Pension Sharing Charges Upon Divorce

RESEARCH BACKGROUND



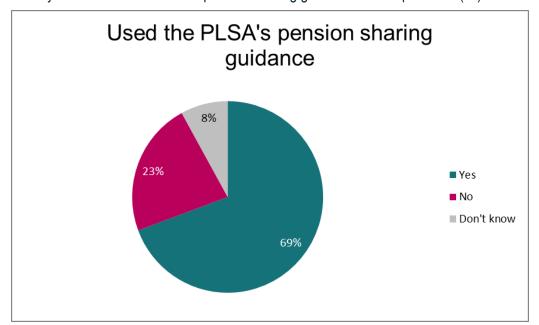


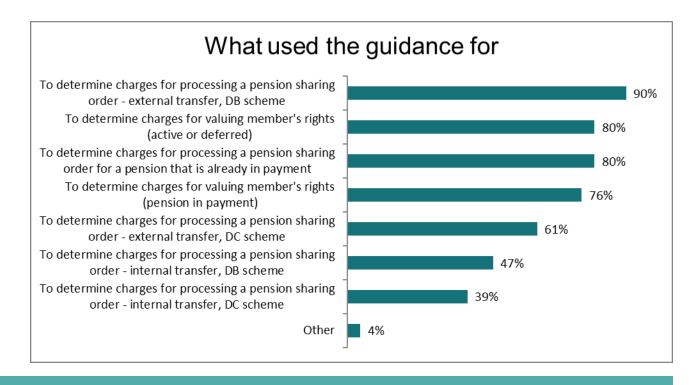




USE OF THE PLSA'S PENSION SHARING GUIDANCE

Have you ever used the PLSA's pension sharing guidance? All respondents (75)

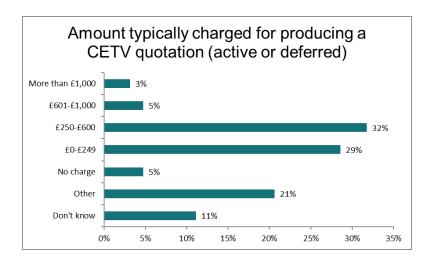


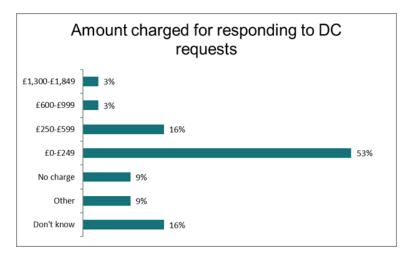


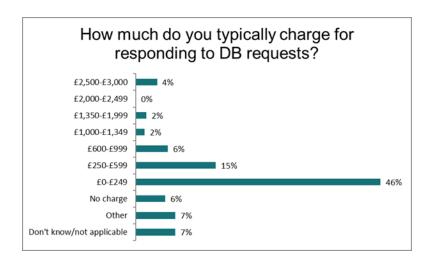
- Two-thirds say they have the PLSA's pension sharing guidance, with most saying they have used it to determine charges for processing a pension sharing order for a DB external transfer (90%).
- Most have also used the guidance to determine charges for valuing member's rights (80%) or for processing a pension sharing order for a pension that is already in payment (80%).
- Fewer have used the guidance for determining charges for processing an internal pension sharing order either for a DB scheme (47%) or DC scheme (39%).

TYPICAL CHARGES - UNPROMPTED

- How much do you typically charge for producing a CETV quotation (active or deferred)? All respondents (63)
- How much do you typically charge for responding to DC requests? All respondents answering (58)
- How much do you typically charge for responding to DB requests? All respondents answering (62)



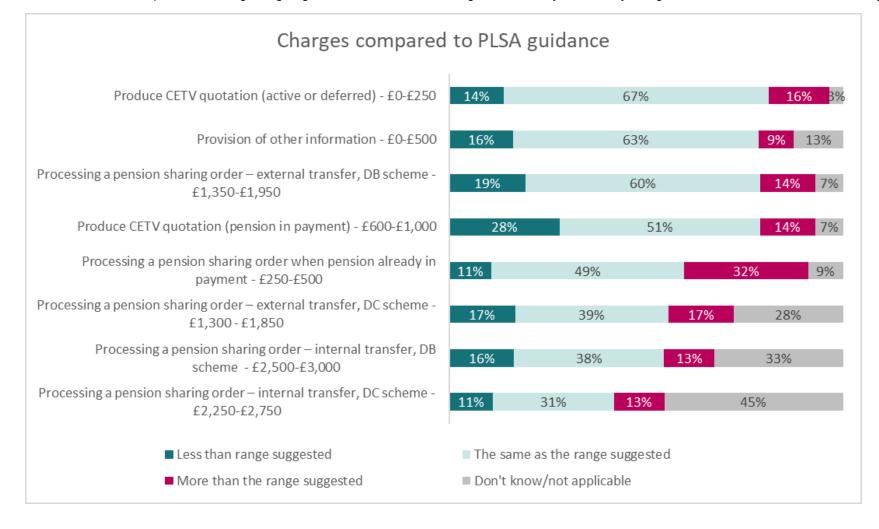




- Most (66%) charge less than £600 for producing a CETV quotation (active or deferred), with a third either charging nothing or less than £249 (34%) in line with the current PLSA guidance. However, two in five currently charge more than the PLSA guidance with a third (32%), charging between £250 and £600. Five per cent charge between £601 and £1,000 and three per cent charging more than £1,000. A number currently do not charge for the first quote and then charge for subsequent quotes.
- Two-thirds of those representing DC schemes say they charge up to £249 for a DC request (62%), with 9% saying they don't charge. However, one in five (22%) charge more than £250 with three per cent saying they charge between £1,300 and £1,849 for a DC request.
- Half of those representing DB schemes say they charge up to £249 for a DB request (46%), with 6% saying they don't charge. However, three in ten (29%) charge more than £250 with four per cent saying they charge between £2,500 and £3,000 for a DB request.

TYPICAL CHARGES - PROMPTED

The PLSA's pension sharing charges guidance recommends a range of fees, do you currently charge less, the same or more than the suggested range of charges? All respondents (58)



- When prompted, most say they charge the same as the range suggested for producing a CETV quotation (67%), provision of other information (63%), processing a pension sharing order for an external DB scheme transfer (60%).
- However, more than a quarter (28%) say
 they charge less than the range suggested
 for producing a CETV quotation for a
 pension in payment, while a third (32%) say
 they charge more than the range suggested
 for processing a pension sharing order when
 pension already in payment.

